



Convenient Ways to Pay Your Rent

IMPORTANT: WE WILL NOT ACCEPT PAYMENTS AT THE OFFICE, WE DO NOT ACCEPT CASH, WE DO NOT ACCEPT PERSONAL CHECKS. WE ONLY ACCEPT PAYMENTS IN FULL. YOUR RENT MUST BE PAID IN ONE OF THE FOLLOWING WAYS.

- 1. Online Portal:** We use Paylease for our online payment processing. They are a bonded and insured company frequently used for payment collection by many property management companies. You must have a valid email attached to your rental account in order to use the portal and payment system.
 - **Automatic Payments:** Set up your bank account (Accounting/Routing #) in our online portal and **NO transaction fee charged.** (Auto payments will be drafted on the 1st of each month for the full balance on the account)
 - **One Time Bank Payments:** Set up your bank account and pay your rental balance when you choose for a **\$2.85** fee per transaction. (Full account balance must be paid).
 - **Debit/Credit Card Payment: (This is not recommended)** You may also pay by credit or debit card (5% of the total transaction will be charged as a fee. Full account balance must be paid).
 - **All returned or NSF Payments will receive a \$25 fee on your account. Any NSF or returned payments are required to be paid with NSF fee and any late fees in full by Certified Check or Money Order.**
 - **A 2nd NSF on your account will require you to pay any future rent in Certified funds.**
 - **NOTE: WE DO NOT RECEIVE ANY OF YOUR BANK ACCOUNT OR CREDIT/DEBIT CARD INFORMATION. THESE ONLINE TRANSACTIONS ARE COMPLETED BY A 3RD PARTY RECEIVABLES COMPANY.**
 - ❖ **Payments will take 4-7 business days to fully post to your account. Please be aware so you do not NSF**
- 2. CashPay Card:** Take your unique ID number or card issued by MobileHome Rentals to any Walmart, Kmart, or Ace cash express and you will be able to pay instantly with cash. The transaction company will charge up to **\$5 per transaction.** Looking for your nearest location? Try going to www.paylease.com/cashpay/locations for more information on the stores nearest to you that accept this method of payment. (Full account balance must be paid)
- 3. Money Order:** You may mail a money order to us at the following address. Post marked date on the envelope must be on or before the 5th of the month to avoid a late fee on your account. ****Please make sure that your name and unit address is written in a clear and legible manner on the Money Order****

MobileHOME Rentals LLC
PO Box 670
Pineville, NC 28134

- 4. Certified/Bankers Check:** You may mail us a certified or bankers check to the above stated address. Prices may vary depending on your financial institution. ****Please make sure that your name and unit address is printed clear and legible on the check****

Please contact us with any questions regarding your payment options.

Monday-Friday 9am to 5pm

P: 855-558-5559 (payments) W: www.mobilehome.rentals E: collections@mobilehome.rentals