

Mobile App Features



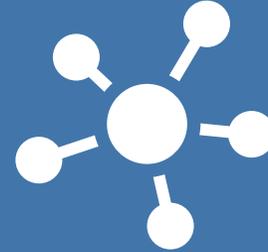
Payments

Make your monthly rental payment directly from the mobile app by using your bank account, credit card or debit card



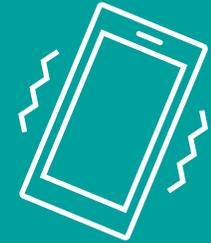
Service Requests

Submit service requests including photos directly from the mobile app



Personal Information

Conveniently update your phone number and email address

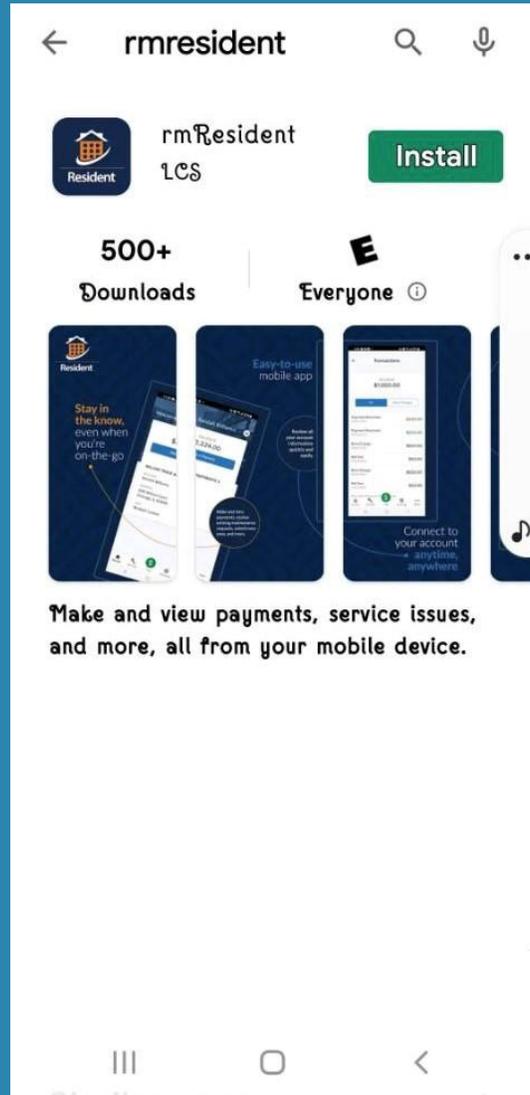


Contact Information

Contact your park manager directly



1) Open App Store, Search "reResident", then "Get"



Google Play 1) Open Google Play, Search "reResident", then "Install"

How to download the reResident App:

How to make a payment:

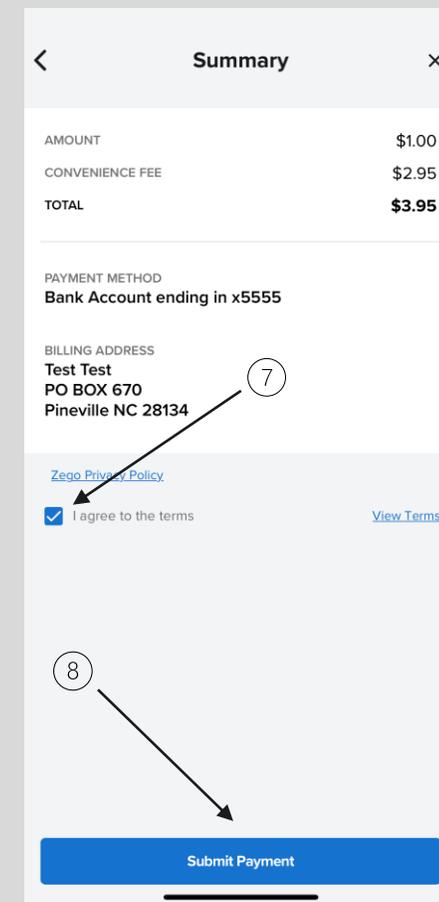
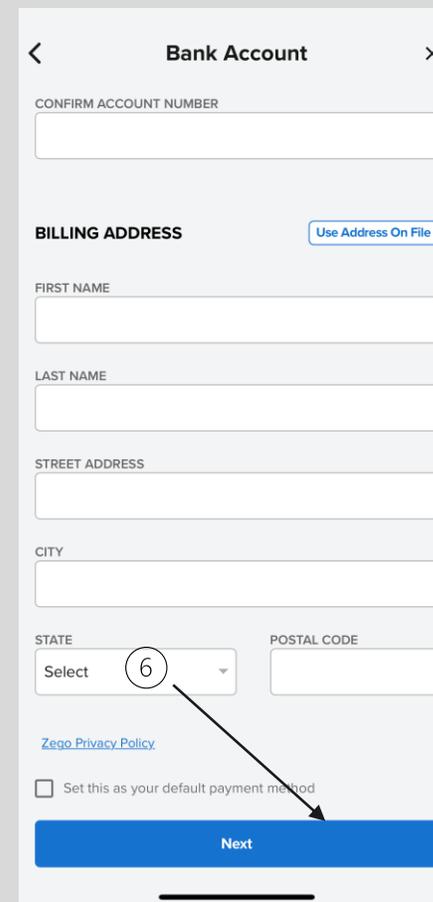
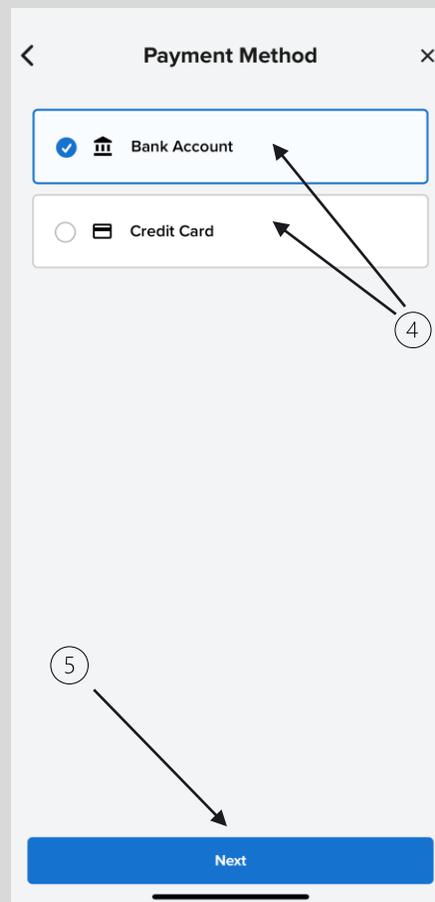
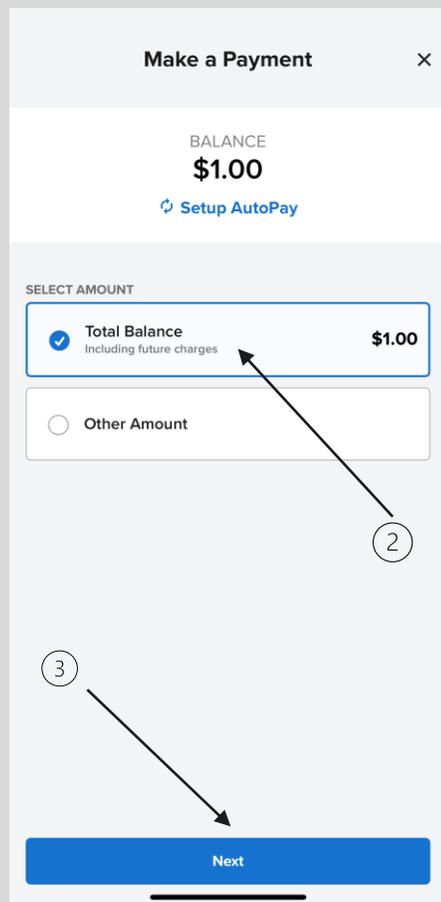
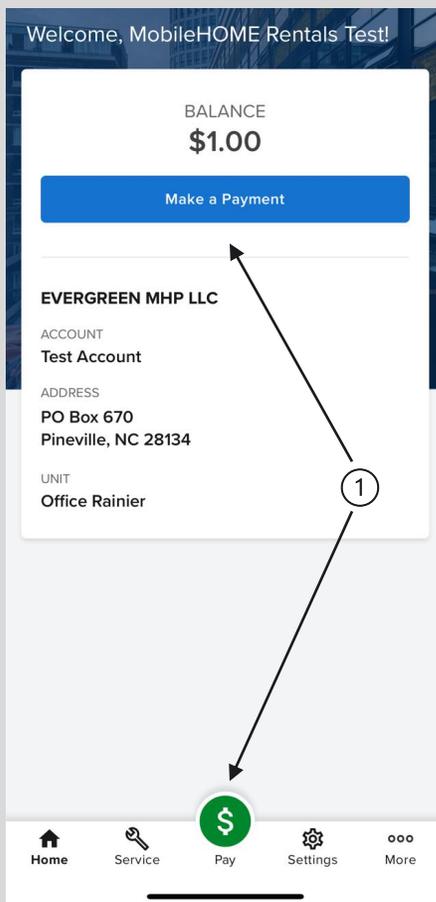
1) Click on “Make a Payment” or “Green Circle”

2) Choose the desired amount you would like to pay, then click “Next”

3) Choose either “Bank Account” or “Credit Card”, then click “Next”

4) Input payment information, then click “Submit Payment”

5) Review the information entered, Check box agreeing to terms, then click “Submit Payment”



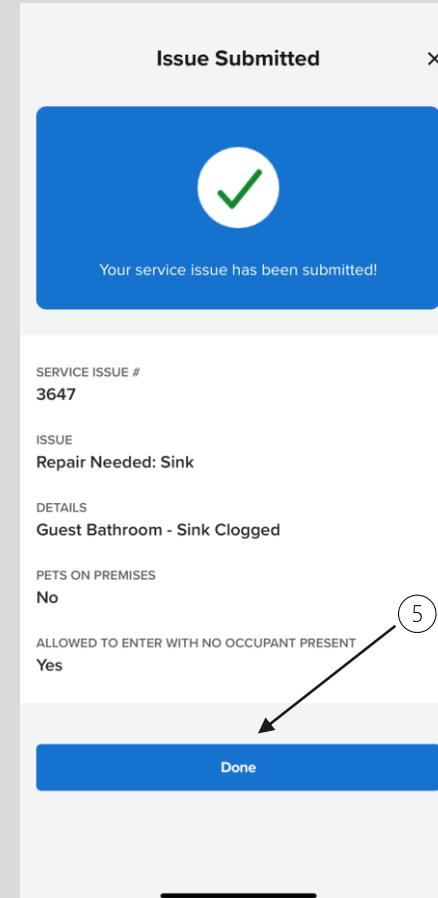
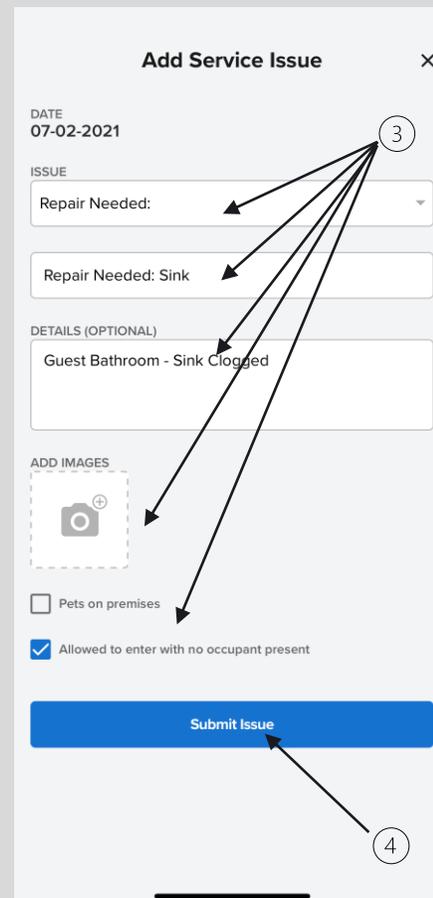
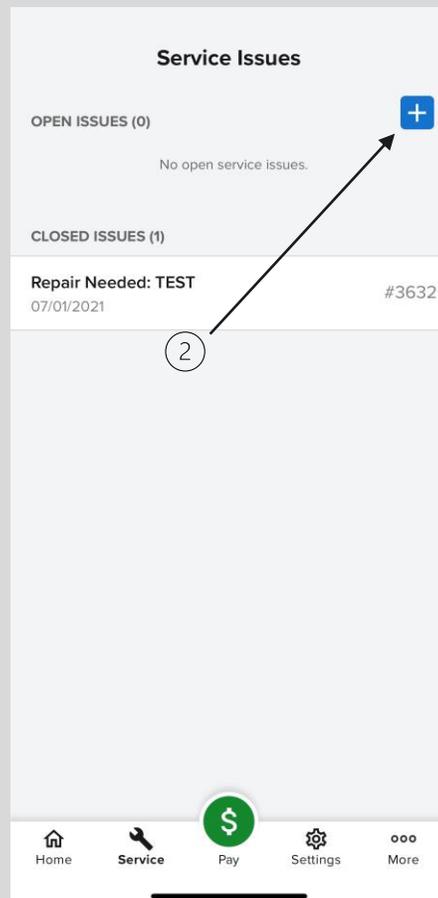
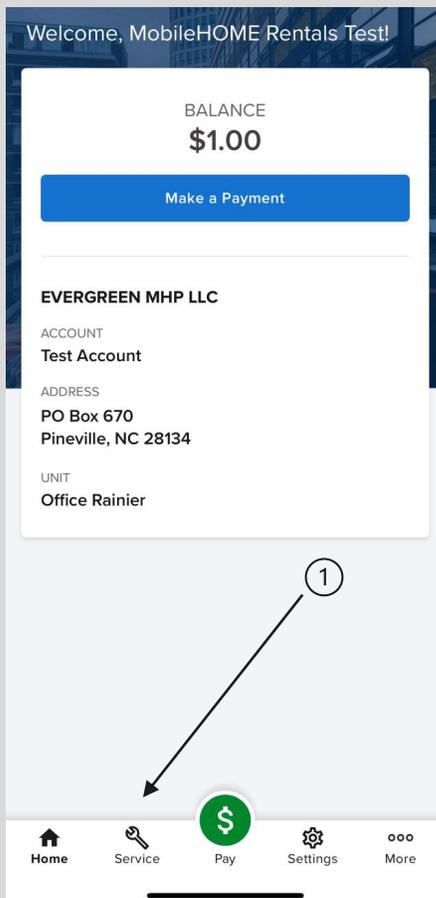
How to submit a service request:

1) Click on "Service" icon

2) Click on the blue "+" icon

3) Choose issue, add details, attach images, indicate if pets are on premises and review permission to enter with no occupant present

4) Input payment information, then click "Submit Payment"

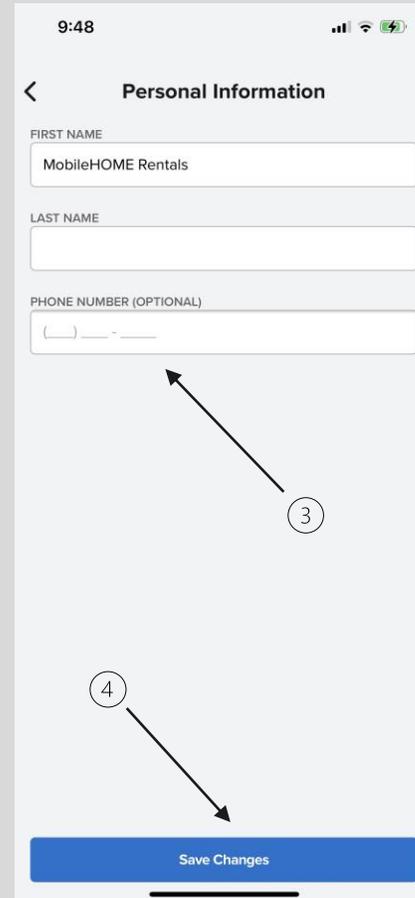
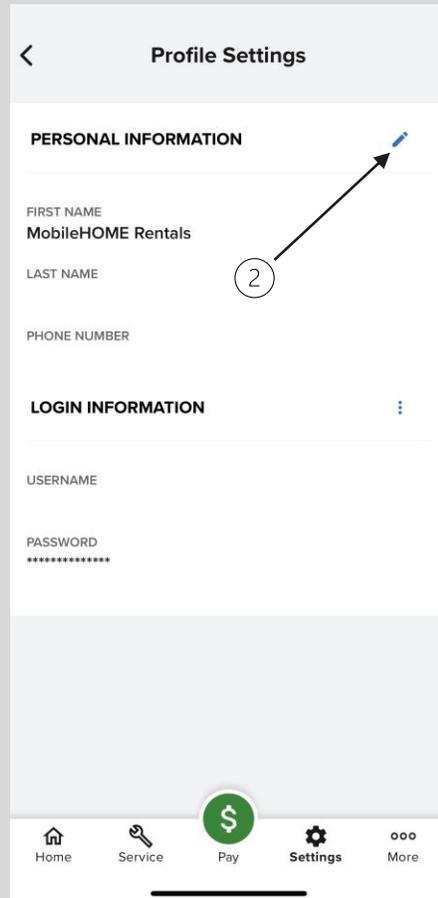
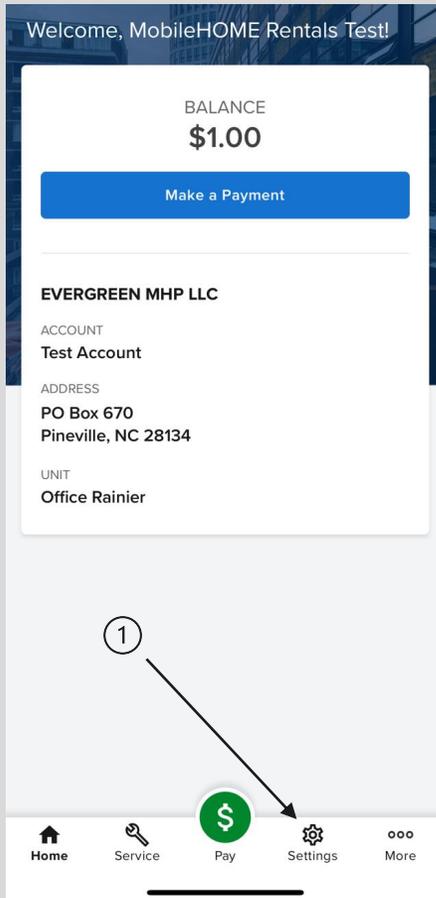


How to update personal information:

1) Click on “Settings”

2) Click on the “pencil” icon

3) Input updated contact information, then click “Save Changes”



How to contact us:

1) Click on “More”

2) Click on “Contact”

3) Click on the phone number to reach one of our staff members

